



23 May 2013

RE: DIB Australia Classroom Installations

To whom it may concern,

DIB Australia has been our preferred supply, installation and service company for our audio visual requirements for the past 5 years. During this time we have progressively had a number of classrooms fitted out with projectors, speakers and control panels.

Most recently the school's Home Economics room was installed with a wall mounted Epson short throw projector, 30W speakers, a Grandview 103" projection screen and Extron control panel. Gabi Ceglia, the Solutions Consultant, is very familiar with our school and understands our needs. This means that the time taken to survey the location, make suggestions and formulate a quote is short and efficient.

We have always been able to book in a time for our installation works that best suits us so that the installation causes minimal disruption to our program. Technician Mick Chessells is very professional. He and the other technicians arrived on time and went about their task with a minimum of fuss. Having been here before, they knew the layout so needed little input from me. I have also liked the way that they know the questions to ask about the best location of the equipment so that we are happy with the installation. It is also handy that DIB Australia is nearby. The installers can easily go and get anything extra if there is an unforeseen issue whilst installing.

If ever we have had problems with any of our previously installed equipment, a service technician is usually here within the next day and the problem is fixed without drama. We plan to continue to use DIB Australia and pass our recommendations on to others considering new works.

Yours sincerely,

Ron Turner
Computer Systems Manager
Bundoora Secondary College