

April 29<sup>th</sup> 2010

**D.I.B AUSTRALIA**

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**Re: D.I.B. AV Installation, Watermark Books,  
Melbourne Airport,**

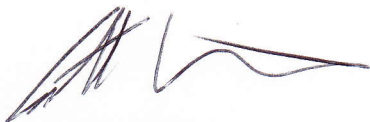
To Whom It May Concern:

D.I.B. Australia was referred to us by Qantas to supply and install Flight Information Displays (FID's) in the Watermark Books store at Melbourne Airport. The store is located in the departures area Qantas terminal; the installation of FID's in the store enables Watermark Books customers to view departing flight information.

We found D.I.B.'s consultation and installation to be of a high standard. Response times were very good and D.I.B. came back to us when promised. Appropriate cables were run on time at the fit-out stage, and D.I.B. returned to fit-off the screens when required.

The works were completed within a good time frame and D.I.B.'s technicians worked well when on site.

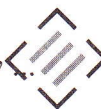
Yours sincerely,



Scott Cameron  
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